

The Exchanges Rate Conversion HSBC Reward Point To Be GFF Mileage



Premier Credit Card Master Card Holder and Visa Platinum Credit Card holder issued by PT Bank HSBC, effective date of August 07, 2009 there are changes in exchange rate conversion point reward with the details as follows:

- ① Credit Card Master Card Premier conversion from 1 GFF Mileage = 8 Reward Point become 1 GFF Mileage = 10 Reward Point
- ② Credit Card Visa Platinum Card conversion from 1 GFF Mileage = 12 Reward Point become 1 GFF Mileage = 15 Reward Point

As the Credit Card Visa / Master Card Classic and Gold holder does not in change, with a fixed conversion 1 GFF Mileage = 17.5 Reward Point

Free Cancellation And Refund Fee



Effective August 1, 2009, Free Cancellation and Refund Fee facilities for GIC card members are no longer applied for flight cancelation and ticket refund.

Earning Miles



To ensure that your mileage are properly recorded, please observe the following:

- 1 Provide your name and GFF membership number as listed at the GFF system when making a flight reservation
- 2 Present your GFF membership card at the time of check in or when making a transaction with Garuda Indonesia partners



Make sure that you keep all related documents such as boarding pass and ticket (passenger ticket coupon or itinerary receipt e-Ticket), or proof of transaction at Garuda Indonesia partners in the GFF program, until all your mileage is properly recorded in your GFF account.

Spending Miles



On weekends, school vacations or national holidays, reservation by air travelers usually exceeds the capacity of available flight seats. For your convenience, please book your Award Ticket or Upgrade Award flight far in advance of your planned departure date. Alternatively, you could choose to use your Award Ticket or Upgrade Award when not in peak season.



Application of Award Miles redemption by a GFF Junior member should be accompanied with a letter of consent signed by the respective parent or legal guardian.

GFF Membership Tier



At the beginning of each year, the Tier Miles and flight frequency will be re-set to zero, while the balance for Award Miles will continue to be accumulated. Please bear in mind that your membership level may change from year to year depending on your flight activity (Tier Miles earned or number of eligible flight flown) in the respective membership year.